



# IMPACT

Annual Report 2023



*(above) Beth & Rebecca Huff at a Birthday celebration at the Bonnie (Stuarts Draft) home*



# Leadership Transition and Continued Impact

After 15 years of dedicated service, our Chief Executive Officer, Jennifer Boyden, stepped down to pursue new opportunities in February 2024. Jennifer's visionary leadership and unwavering dedication have transformed Heart Havens into the premiere provider of residential support for adults with developmental disabilities and a preferred employer of exceptional Direct Support Professionals who uphold our mission on the frontline.

Rebecca Huff, former COO of Heart Havens accepted the Board of Directors' offer to step into the CEO role. With nearly 15 years of experience in the disability field, including the last 8 years with Heart Havens, and a strong educational background in Social Work, Rebecca is well-equipped to lead Heart Havens into the future. Her commitment to our mission and values makes her the ideal person for this role.

Together with our dedicated team and stakeholders, Heart Havens will continue to make a positive impact and advance our mission of empowering adults with developmental disabilities.



# Impact

Welcome to the 2023 Heart Havens Annual Report. This year, we are proud to highlight the theme of “Impact” – a reflection of the profound difference your support has made in the lives of adults with developmental disabilities.

At Heart Havens, impact is not just a measure of success; it’s the very essence of our mission. Every donation, every volunteer hour, and every act of kindness has contributed to creating inclusive, empowering communities where individuals can live with dignity and independence.

As you read through this report, we invite you to see the pictures, stories and achievements that illustrate the true power of impact. Together, we are building a future where everyone belongs and thrives. Thank you for being an integral part of our journey to build stronger, more compassionate communities for everyone.

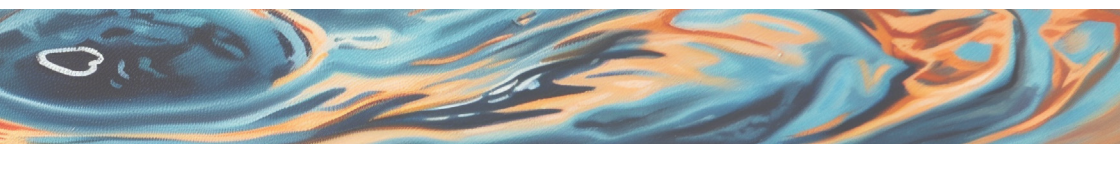




*The Mary Beth Graff guys on a day trip to Virginia Beach*



*Christina feeding a goat at Blue Gap Farm*



# Donations in Action

Birthday parties, holiday celebrations, trips to the coffee shop, tickets to a local baseball game, and picnics in the park - all the things that make life a little sweeter are made possible by donor support.

Donations also ensure access to healthy food, new clothes, medical devices like hearing aids, personal hygiene items, and transportation to be a part of the community. Thank you for believing in our mission.



*Philip at a coffee shop*

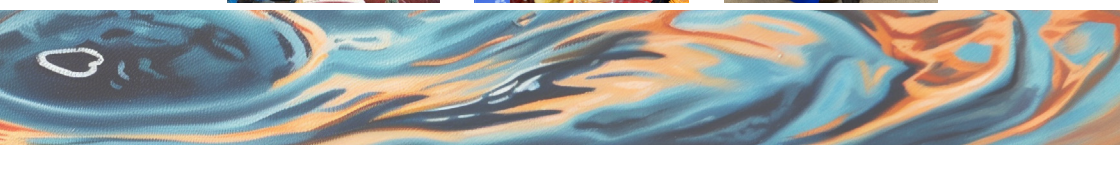


*Virginia Beach group event*



*Elizabeth opening birthday presents*





# 8th Home Opened

Heart Havens was excited to open our newest Richmond area home - Meadowbrook - in the spring of 2023.

Opening a home comes with many additional expenses, and donor support was critical.

Thanks to our donors, over \$150,000 was raised to open Meadowbrook. This included a Mary Morton Parsons grant of \$50,000, a KOVAR grant of \$20,000 and countless individual donations.



*Meadowbrook home*



*Volunteers at Meadowbrook*

Many volunteers also were key to the home opening, from building a new fence to hosting food for the open house.







# Impact-2023 Numbers

Clients served in 2023	30
Trips into the community	5,805
Medical appointments with staff advocates	448
Residents are safe in our care*	95%
Residents are happy with where they live*	95%

\*based on survey of authorized representatives



Charles and Barry at the Night to Shine event



# Celebrating Volunteers



*Good Shepherd UMC volunteers prepping the Meadowbrook home for opening*

Volunteers are vital enriching the lives of the people we support by sharing fellowship and fun experiences and by helping to maintain Heart Havens homes.

In 2023, volunteers painted, beautified landscapes, assembled furniture, hosted game nights, planned picnics and more!



*Bon Air UMC volunteers installing pavers for a sidewalk at the Mary Beth Graff home*



*Centenary UMC volunteers painting a bathroom inside the Lynchburg home*

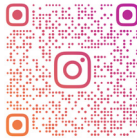




Volunteer time is priceless, but according to the Independent Sector's 2024 Value of Volunteer Time Report, the average volunteer hour is equivalent to over \$33 per hour. The average for skilled volunteers is \$195 per hour, according to the Taproot Foundation.



*Thalia UMC volunteers assembling furniture at the Macleigh-Holland home*



Scan now to see Habitat for Humanity of South Hampton Roads, Inc., and volunteer students from Eastern Virginia Medical School and Old Dominion University build a ramp in Virginia Beach



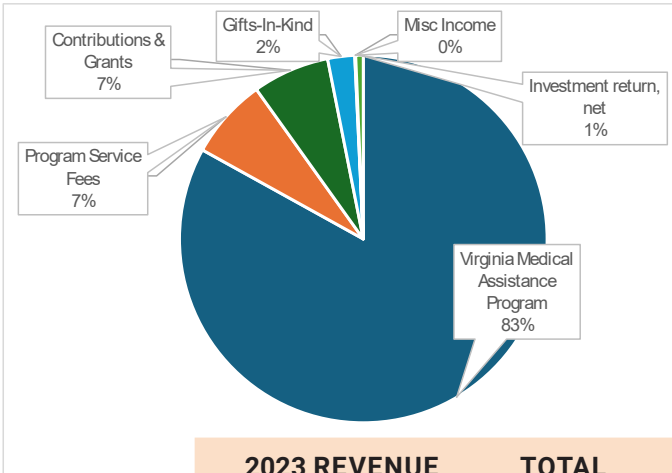
*Bon Air UMC church picnic for Heart Havens residents*



*Shady Grove UMC volunteers after painting and working in the yard at the Tate home*



# Finance Overview



2023 REVENUE	TOTAL	%
Virginia Medical Assistance Program	\$3,699,099	83%
Program Service Fees	\$315,405	6.6%
Contributions and Grants	\$301,075	7%
Gifts In-Kind	\$105,711	2%
Miscellaneous Income	\$3,678	0%
Investment return (net)	\$29,419	1%



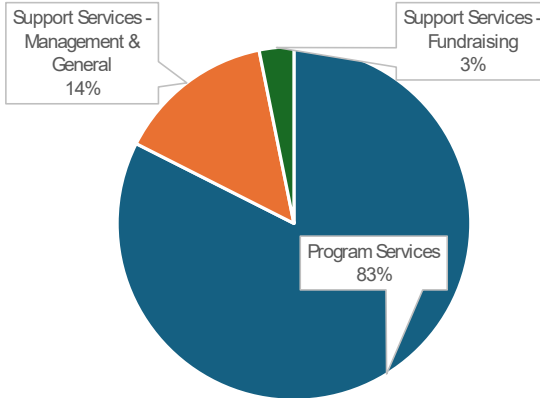
**\$4,454,387**





Heart Havens is primarily funded by Medicaid, but we depend on donations to ensure that the people we support are engaged as full and active members of their communities.

As good stewards of your generous gifts, each year Heart Havens provides for an independent audit with Pilc & Moseley, LLC, Certified Public Accountants. More financial details are available through the QR code on this page.



2023 EXPENSES	TOTAL	%
Program Services	\$3,787,817	83%
Support Services: Management & General	\$660,684	14%
Fundraising	\$145,394	3%
	<b>\$4,593,895</b>	



# Donors

No matter the size, each gift to impact the lives of residents at Heart Havens plays a crucial role in building a brighter, more inclusive future for all of us.

## Grants & Foundation Gifts

### Amazon Smile Foundation

\$25

### Bradley & Mary Chewing

\$5,000

### Gatchell Family Foundation

\$1,000

### Janice N. Tate Rev Trust

\$4,000

### Knights of Virginia (KOVAR)

\$20,000

### Mary Morton Parsons Foundation

\$50,000

### United Way of South Hampton Roads

\$547

### Virginia United Methodist Commission on Disabilities (COD)

\$700



*Volunteers students from Eastern Virginia Medical School and Old Dominion University with a ramp they built at the MacleIGH-Holland home*



## **Individual & Organizational Gifts**

Daniel Abbott  
Elizabeth Acampora  
Troy Allen  
Col. Robert Allen  
Tony Almond  
Paul & Cindy Amos  
Daniel Andrus  
William & Marie Arthur  
Dr. Young Hoon & Lynn Bae  
Larry Baker  
Linda Banks  
Steve Barham  
Tony & Jean Barnette  
David & Denise Bates  
Diane Becker  
Beech Grove United  
Methodist Men  
Patricia Bell  
Linda Bell  
Wes Bergazzi  
Bethany United Methodist  
Church  
Bethel United Methodist  
Church  
Steven Bird  
Elise Blacka  
Kathy Blake  
Peter Blann  
Brenda Booth

Betty Bourne  
Jennifer Boyden  
Janet Bracey  
Jonathan Bradshaw  
Dianne Brink  
Robert & Diane Brooks  
Elizabeth Brooks  
Martin Browder  
James Brown  
Virginia Brown  
Brenda Bryant  
Carolyn Budnyk  
Bill Burch  
Kay Burgess  
Richard Callis  
Centenary United Methodist  
Church  
Rosemarie Chance  
Patricia Chandler  
Robert Chapman  
Chester United Methodist  
Women  
Mary Clark  
Rev. Cleveland  
Margaret Cole  
David Collins  
Ruth Collins-Dinger  
Colonial Beach United  
Methodist Women  
Community United Methodist  
Men  
Evelyn Condrey  
Lee Conner  
Arthur Cox



## Annual Report 2023

Maxine Crenshaw  
Brenda Croxton  
Warren Curd  
Meghan Cyr  
Jack Davenport  
Joel Davis  
Rosemary De Grandchamp  
Don Deen  
Lishey Dent  
Tom DeVore  
Susan Dillard  
Robert Dixon  
Cassandra Dodson  
Hannen Donor Advised Fund  
Laura Douglass  
Johnnie & Marilyn Draughon  
Judy Dudley  
Gary Duncan  
Mary E Rae  
Jim & Karen Eads  
James Eads  
Ebenezer United Methodist  
Men  
Steven Eckard  
Enon United Methodist Men  
Thomas Evatt  
Dennis Fairbanks  
Fairfax United Methodist Men  
Susan Falbo  
Sharon Fallacara  
Gary Fitzgibbon  
Scott Flickinger  
J & J Ford Family

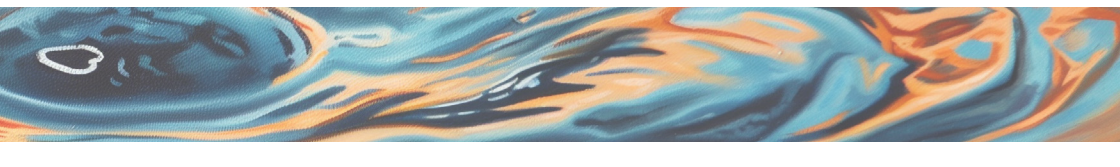
Forest Grove United  
Methodist Men  
Gerald & Theresa Fortin  
Jim Gardner  
Edward Garrett  
Mary Gauntt  
Rev. Connie Gibbs Morris  
Wayne Gill  
Rev. R. Gillis , Jr.  
Charles Glinka  
Good Shepherd United  
Methodist Church  
Diane Goodenkauf  
Timothy Goodfellow  
Patti Graeff  
Daniel Green  
William Gwaltney  
Richard Hamlin  
Michael Hamway  
Ronald & Martha Hardman  
William Hardy  
Harmony United Methodist  
Women  
Clyde Harrell  
Thomas Haskins  
Donlie Henderson  
Kenneth Herman  
Herndon United Methodist  
Church Methodist Men  
Allison Hickey  
Shirley Hicks  
Susan Hicks  
Hillcrest United Methodist  
Church







Virginia Hirsch	Jan Makela
Tom Hite	Berniece Malone
David Hoagland	Manor Memorial United Methodist Men
Rex Hockemeyer	Deborah Marshall
Amanda Hooten	David Marshall
Keith & Sheryl Hope	Deborah Martin
Dennis & Lea Ann Hough	Peggy Martin
William & Deborah Iwig	Kathy Matthews
Richard & Betty Jacobson	Cheryl Mayton
Ray Jenkins	L. McClain
Sharon Kasper	Thomas & Coleen McDonald
Kevin Keith	Martha McDonough
Allura Kemick	Richard McDowell
Brenda Kemp	Anne McNeal
Danny and Barbara Kesner	June McNiel
Mary Ann Kral	Memorial United Methodist Women
Theresa Gardner Laine	Monumental United Methodist Men
MSGT Michael & Diana Larson	Jennifer Mercer
Laurel Park United Methodist Women	Noel and Danette Metcalfe
Major Jerome Lawson	Deborah Miller
Charles Layman	Claire Miller
Foster Lee , Jr.	Patricia Mills
Mark Leep	Randolph Minter
Adam Legault	Elsie Moore
Janice Lemaster	Mt. Pisgah United Methodist Women
Kimberly Leonard	Lee Murray
Dr. Barbara Lester	Joni Neal
Patricia Lewis	Carl & Rebecca Nichols
Andrea Lewis	Megan Noakes
Joyce Little	Peggy Norris
John & Mary Lock	
Amy Long	



## Annual Report 2023

Andrew O'Connor	Thomas Saunders
William Olewiler	Rev. Donald Seely
Dorothy O'Quinn	David Shackelford
John & Pamela Orndorff	Sydney Shah
Otterbein United Methodist Men	Lorraine Shelton
Barbara Pack	Hilda Shumaker
Peggy Packard	Abeer Singhal
Ruth Page	Nancy Smith
Kathy Parrish	Roger & Marjorie Smith
Peace United Methodist Men	Shaun Smith
Jennifer Perrow	Robert Smith
Phoebus United Methodist Church	David & Tylee Smith
United Methodist Women	Moonsup "Paul" Song
Steven Plaatsman	Mary Sowash
Mike Ponder	Henry Spencer
Stephen Pretanik	Caroline Sponaugle
Lee Price	Springfield United Methodist Men
Penelope Radd	St. Andrews United Methodist Men
Bonnie Ralston	Linda Stanley
Bert Ramsay	Michael Steele
Sally Revere	Mildred Stillman
Hunter & Cheryl Rhodes	Claude & Mary Lou Stocky
Bob Richardson	Gayle Stortz
Boyd Richardson	T. Stowe
David Riggs	Acrecia Sulcer
Jane Rilee	Jeffrey & Mary Suling
Robert Rinehart	Gail Sutcliffe
Patricia Robey-Weeden	Mary Swann
Robert Robinson	Robert Tate
Christopher Rumsey	James & Virginia Taylor
Barbara and Skip Ryan	Thalia United Methodist Men





Derek Thoman  
Russell Thorne  
Timberlake United  
Methodist Women  
Kirk O. Tower  
Trinity United Methodist  
Men  
Judy Turner  
Gary & Marcia Tyeryar  
Roland Vaughan , Jr.  
Albert Weal  
Willie Weigand  
Charlotte Weilacher  
Robert Weir  
Wesley United Methodist  
Church Men's Group  
Brenda and Joe Williams  
Harvey & Pam Wilson  
Willie Wingfield  
Bonnie Woltman  
Rev. Art & Vicki Wolz  
Woodland United  
Methodist Women  
Michelle Woodard  
Jill Zabel

*While we made every effort to list our donors accurately, we apologize for any errors.*



***Darryl from the Lynchburg home and Beth from the Bonnie home at a Beth's birthday party.***



***Waynetta at the Garber Morris home in front of custom splatter paint art the residents designed***



## Annual Report 2023

### Gifts In Honor

**Allura & Matt Kemick**

Jim Gardner

**Bob Tate**

Anonymous  
Boyd Richardson  
Hannen Donor Advised Fund

**Bonnie**

Janice N. Tate Rev. Trustl

**Charles Clay**

Hunter & Cheryl Rhodes  
Shirley Hicks

**Chris Shumaker**

Acrecia Sulcer  
Hilda Shumaker

**Daniel Smith**

Dennis & Lea Ann Hough  
Richard Callis

**Dorothy McNeer O'Quinn**

Richard Callis

**Don & Emmy Isbell**

Jim Gardner

**Evan Ponder**

Mike Ponder

**Gina & John Parks**

Jim Gardner

**Jean Bae**

Dr. Young Hoon & Lynn Bae

**Lisa**

Patti Graeff

**Michael Steele**

Robert & Diane Brooks

**Michael Hartless**

Linda Stanley

**Mike Gardner**

Jim Gardner

**Our Fathers for Father's Day**

United Women in Faith

**Reverends Jim & Dorothy O'Quinn**

Peace United Methodist Men

**Ron Rumsey**

Richard Jacobson

**Sara Becker**

Diane Becker

**Staff Team at MaryBeth Graff**

Theresa Gardner

**Stephen Green**

Kirk O. Tower

**Susan & Steve Barnett's 50th Anniversary**

Elise Blacka

**The Song Family**

Moonsup "Paul" Song

**Theresa Laine**

Meghan Cyr

**Terry & Fred Laine**

Jim Gardner

**Tom Saunders**

William Hardy

**Virginia Conference Cabinet**

David & Denise Bates



*Paige from the Post Oak home  
visiting Blue Gap Farm*



## **Gifts In Memory**

### **Anna**

Sister, Jennifer Mercer

### **Carl & Walt Wasson**

Friend, Bob Richardson

### **Cliff Tiller**

Patricia Robey-Weeden

### **Crockett Morris, Jr.**

Reverend Connie Gibbs Morris

### **Deborah Smith**

Husband, Robert Smith

### **Dorothy & Graham Hackley**

Jan Makela

### **Emma Brooks**

Calvary United Methodist  
Church

### **Gloria, Michael, Gabriel**

Barbara Pack

### **Janice Tate**

Anonymous

### **Joan & Bill Sowash**

Mary Sowash

### **Joanna Fausey**

Steven Plaatsman

### **Joe Willis**

Donlie Henderson

### **John**

Jane Rilee

### **K. Dane Mills**

Patricia Mills

### **Kathy Steele**

Michael Steele

### **L. Douglas Hill**

Laura Douglass

### **Larry Smith**

Andrea Lewis

### **Lina Fretwell**

Patricia Bell

### **Lisa Williams**

L. McClain

### **Lyvette Marsh**

Theresa Gardner Laine

### **My brother, John**

Joni Neal

### **My parents, "Shorty" & Doris Hicks**

Susan Hicks

### **Phyllis Walker**

Sharon Kasper

### **Rachel Downs-Lewis**

Patricia Lewis

### **Rev. Douglas Pillow**

Richard Hamlin

### **Rev. L. Douglas Hill**

Laura Douglass

### **Ronnie Fisher**

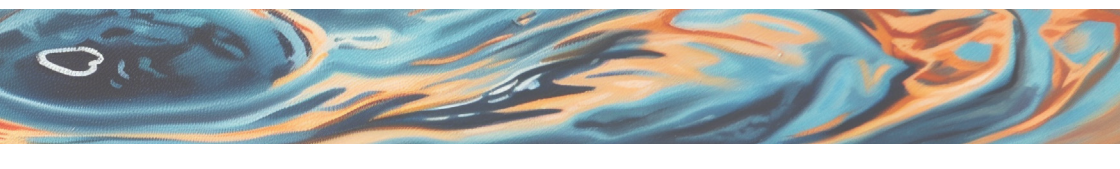
Brenda & Joe Williams  
Deborah Martin

### **Roy Bergazzi**

Wes Bergazzi

### **TJ Bracey**

Janet Bracey



# Brian Manwiller Award

The 2023 winner of the Brian Manwiller Award was Bon Air United Methodist Church for their volunteerism and inclusion of our residents.

The Brian Manwiller “In HIS Grip” Award is given to a person or group who has demonstrated outstanding advocacy for people with a developmental disability and volunteerism with Heart Havens.





(above) Jasmine planting flowers at the Garber Morris (Varina) home



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