

Heart Havens Impact Report 2024



GROW



(above) Waynetta, Sandra and Jasmine from the Garber Morris home in Varina eating a picnic lunch at Dorey Park.



From the CEO

As we reflect on 2024, I'm filled with immense gratitude and pride. This year marks a significant milestone for Heart Havens—our 25th anniversary of empowering adults with developmental disabilities. Over a quarter-century, we have been a constant presence, a commitment encapsulated by our theme of Grow/365.



This theme celebrates not only the around-the-clock dedication of our team and volunteers but also the incredible personal growth we witness every single day. The stories of Suzette, who now thrives in her day program; Beth, who is making friends at the YMCA; L, who has come out of his shell; and Colin, who is taking ownership of his daily routine, are powerful reminders of the impact we create together.

Thanks to your generous support, these stories are possible. Your partnership allows Heart Havens to continue to grow as an organization, as we look forward to the next 25 years of expanding our services to reach more individuals and families in new ways. We are so proud of what we have accomplished together, and we look forward to the great things to come.

Rebecca Huff



Grow/365

Heart Havens' 2024 Impact Report focuses on the theme of "Grow/365" – encompassing the work of the dedicated Heart Havens team, generous donors and selfless volunteers who work each day to impact the lives of adults with developmental disabilities. Heart Havens has no "off hours." Caring for adults with developmental disabilities is a 24/7, 365-day commitment.

At Heart Havens, our dedicated team provides consistent, around-the-clock support that includes hands on care, but also planning and scheduling for healthcare appointments, prioritizing community engagement events, reviewing reports and data to ensure policies and procedures are followed to ensure the best care, and training within our team to provide the best and most advanced support.



Beyond that, Heart Havens is growing and expanding to also provide sponsored residential services.



25 Years of Empowerment

Heart Havens celebrated our 25th birthday in 2024. The Macleigh-Holland home in Virginia Beach was the first to begin operation. While we reflect on the accomplishments, many faces and great memories of the past, we look forward to the great things to come as Heart Havens continues to make a difference in the disability community.



(Top Left) 2013 Bonnie residents dressed for Halloween
(Bottom Left) 2011 Bob Tate at the Lynchburg home build (Top Right) 1999 Macleigh home first residents
(Bottom Right) 2012 Mary Beth Graff residents at the beach.



Scan the QR Code to view
our 25th Anniversary Video



Together We Grow

Thanks to your support, each day is a fresh chance to learn new skills, experience new opportunities and achieve personal growth.

Suzette is more motivated and enthusiastic about attending her day support program. She now enjoys engaging in conversations about her day and supports her peers when they are feeling upset.

Beth at the Bonnie house has grown tremendously. She has gone from unable to handle crowds to being enrolled at the YMCA for aquatic classes and making friends there.



L at the Lynchburg house has come out of his shell completely and has started showing emotions, and approaching and greeting new people with a handshake or two.



Colin at the Meadowbrook house has shown noticeable growth in both patience and independence. Additionally, he's begun initiating parts of his daily routine on his own, rather than waiting for prompts or assistance, taking more ownership of his day-to-day activities.



Heart Havens Picnic

To celebrate 25 years of Heart Havens and to honor our Direct Service Professionals (DSPs) for DSP week, Heart Havens hosted a picnic in September. We celebrated with employees, residents, family members and board members.





Impact - the Numbers

Residents served in 2024 30

Individualized community trips 83%

*measured by 3 or less residents per staff

Trips into the community 4,859

Residents happy with where they live 95%

*based on survey of authorized representatives



Volunteers Help us Do More!



Bon Air United Methodist Church picnic invited all our residents and staff to enjoy food and fellowship with them.

Volunteers are vital to our mission. They partner with us to enrich the lives of the people we support by sharing fellowship and fun experiences and by helping to maintain Heart Havens homes.



Bon Air United Methodist Church volunteers worked alongside residents and staff for a yard cleanup, adding mulch and planting flowers.





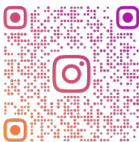
Shady Grove United Methodist youth hosted a Halloween party at the Tate house.



Valentine's Day social with the United Methodist Women from Heritage United Methodist Church.



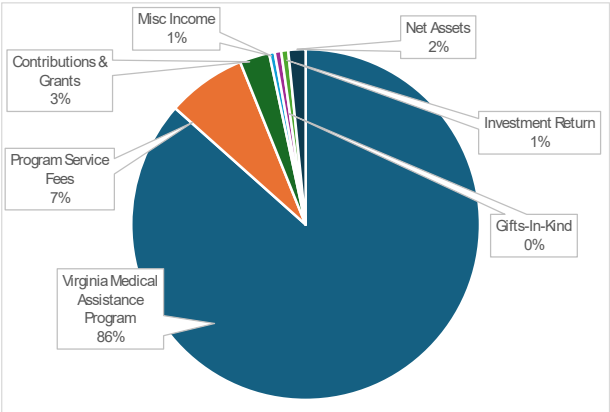
Wesley United Methodist hosted a picnic with games like bingo and cornhole for Heart Havens residents and staff



Check out Heart Havens volunteers in action on Instagram



Finance Overview



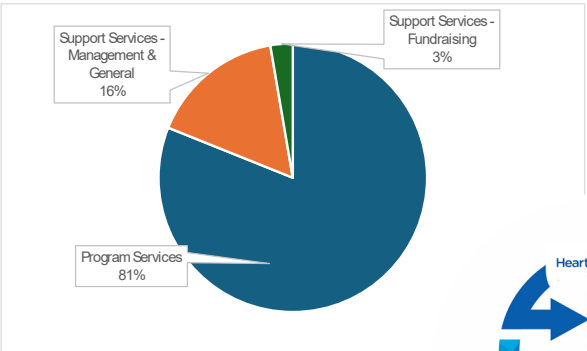
2024 REVENUE	TOTAL	%
Virginia Medical Assistance Program	\$4,189,162	86%
Program Service Fees	\$354,470	7%
Contributions and Grants	\$133,919	3%
Gifts In-Kind	\$4,858	0%
Miscellaneous Income	\$28,938	1%
Investment return (net)	\$31,642	1%
Net Assets, released from restrictions	\$77,254	2%
	\$4,820,243	





Heart Havens is primarily funded by Medicaid, but we depend on donations to ensure that the people we support are engaged as full and active members of their communities. As good stewards of your generous gifts, each year Heart Havens provides for an independent audit with Pilc & Moseley, LLC, Certified Public Accountants. Copies of our 2024 Form 990 is available on our website through the QR code provided on the opposite page.

2024 EXPENSES	TOTAL	%
Program Services	\$4,021,169	81%
Support Services: Management & General	\$805,284	16%
Fundraising	\$133,218	3%
	\$4,959,671	



Donors

No matter the size, each gift to impact the lives of residents at Heart Havens plays a crucial role in building a brighter, more inclusive future for all of us.

Bold names denote Giving Hearts who donate monthly



Philip in Lynchburg picking out a puzzle at the store

Foundation Gifts

- Bradley & Mary
Chewning
\$5,000
- Commonwealth
Community Trust
\$1,828
- Gatchell Family.....
Foundation
\$1,000
- Janice N. Tate Rev Trust
\$26,880
- Virginia Department
of Rail & Public
Transportation
\$89,988
- Individual &
Organizational
Gifts**
- Daniel Abbott
- Elizabeth Acampora
- Col. Robert Allen





Troy Allen
Tony Almond
Amissville United Methodist Church
Gordon Angles
Kenneth Atkins
Delmer Aylor
Young Hoon & Lynn Bae
Melvin & Kathleen Bailey
Steve Barham
Denise Bates
Jane Bayne
Donna Beale
Diane Becker
Wes Bergazzi
Bethany United Methodist Church
Bethel United Methodist Church
Bethlehem United Methodist Men
Beulah United Methodist Rebekah Fellowship
Peter Blann
Bon Air United Methodist Church
Jennifer Boyden
Janet Bracey
Jonathan Bradshaw
Ron Britt
Martin Browder
James Brown
Virginia Brown
Lee Brune

Carolyn Budnyk
Bill Burch
Kay Burgess
Carol Burns
Elizabeth Calaway
Calvary United Methodist Church
Richard Callis
Betty Carroll
Centenary United Methodist Church
Center Point Community Non-Denominational Church
Central United Methodist Men
Rosemarie Chance
Patricia Chandler
Robert Chapman
Miriam Charnock
Mary Clark
Tommy L. & Dorothy R. Clark Trust
Reverend Cleveland
Margaret Cole
Colonial Beach United Methodist Women
David Collins
Community United Methodist Men
Community United Methodist Women
Concord United Methodist Men
Concord United Methodist Women
Evelyn Condrey
Kim Conner



Impact Report 2024

Lee Conner
Kenneth Cortright
Courtland United Methodist
Women
Covenant United Methodist
Church
Craddockville United
Methodist Women
Brenda Croxton
Meghan Cyr
Lewis Daniel
Valerie Daugherty
Joel Davis
Donna Davis
Don Deen
Tom DeVore
Lawrence Dickenson
Susan Dillard
Cassandra Dodson
Laura Douglass
Downings United Methodist
Church
Johnnie & Marilyn Draughon
Steve Drumheller
Gary Duncan
Duncan Memorial United
Methodist Church
Debbie Duty
Jim & Karen Eads
Ebenezer United Methodist
Men
Steven Eckard
Edgerton United Methodist
Church

Employee Benefits of Virginia
Epworth United Methodist
Church
Thomas Evatt
Janice Fairbanks
Sharon Fallacara
Valerie Feagan
Herman Ferguson
Emma Fidler
First United Methodist Church
Shirley Fisher
Fletchers Chapel United
Methodist Church
Scott Flickinger
Richard Florence
Gerald Fortin
Fracht Fwo Inc
Fox Hill Central United
Methodist Church
Fredericksburg United
Methodist Men
Front Royal United Methodist
Church
Jim Gardner
David & Merelee Garrison
Mary Gauntt
GFWC Varina Women's Club
Wayne Gill
Reverend R. Gillis , Jr.
Glossbrenner United
Methodist Church
Charles Glinka
Good Shepherd United
Methodist Church
Diane Goodenkauf





Timothy & Amy Goodfellow

**Grace United Methodist
Church**

Patti Graeff

James Green

Daniel Green

**Greenwood United Methodist
Church**

Barry Gregory

Roslyn Greig

William Gwaltney

Mary Hall

Richard Hamlin

Michael Hamway

Hannen Donor Advised Fund

William Hardy

**Harmony United Methodist
Church**

Warren Harper

Garland Harper

Clyde Harrell

Margaret Harris

Stephen Hassmer

**Henderson United Methodist
Church**

Kenneth Herman

**Herndon United Methodist
Church Methodist Men**

**Hickory United Methodist
Men's Fellowship**

Shirley Hicks

Patti Higginbotham

**High Street United Methodist
Church**

Highland United Methodist

Church

**Hillcrest United Methodist
Church**

Tom Hite

David Hoagland

Rex Hockemeyer

Robert Holmes

Keith & Sheryl Hope

**Hopwell United Methodist
Church**

Eric and Rebecca Huff

Emmy Isbell

Betty Jacobson

Lauren Jansen

Ray Jenkins

Stephen Jones

Peggy Jordan

Lawrence Julihn

Allura Kemick

Danny and Barbara Kesner

Mario & Joy Carruth Kuhar

Kroger Community Rewards

Theresa Gardner Laine

Allen Langford

Diana Larson

Major Jerome Lawson

Kenneth Lawwill

Charles Layman

**Lebanon United Methodist
Church**

Foster Lee , Jr.

Eleanor Leech

**Leesburg United Methodist
Men**



Impact Report 2024

Janice Lemaster

John Lewis

Andrea Lewis

Jesse Lipson

Sandra Lloyd

Main Street United Methodist Church

Manor Memorial United Methodist Men

Market Street United Methodist Men

Deborah Marshall

David Marshall

Thomas Martin

Peggy Martin

Kathy Matthews

Matthews Chapel United Methodist Church

Cheryl Mayton

L. McClain

Thomas & Coleen McDonald

Richard McDowell

McDowell United Methodist Church

Anne McNeal

June McNiel

Jennifer Mercer

Noel and Danette Metcalfe

Midland United Methodist Church

Deborah Miller

Kirby Miller

Lois Miller

Patricia Mills

Monumental United Methodist Church

Keith Moore

Daniel Mosley

Ada Moss & W. M. Harlow Charitable Trust

Mt. Comfort Missions for Christ

Mt. Pisgah United Methodist Women

Mt. Pleasant United Methodist Church

Mt. Vernon Columbus Club, Inc.

Mutual Assurance Society of Virginia

Joni Neal

New Bethel United Methodist Church

New Hope United Methodist Women

Andrew O'Connor

William Olewiler

Olive Branch United Methodist Women

Dorothy O'Quinn

Otterbein United Methodist Men

Peggy Packard

Ruth Page

Palmyra Methodist Church

Sandy Parker

Peace United Methodist Men

Peace United Women of Faith

Pelhams United Methodist Church





Jennifer Perrow
Jesse Pittman
Steve Plaatsman
Pleasant Grove United
Methodist Church
David Poole
Linda Porter
Belinda Poston
Stephen Pretanik
Lee Price
Providence Chapel United
Methodist Church
Providence United Methodist
Church
Raleigh Court United
Methodist Men
Bonnie Ralston
Bert Ramsay
Samuel Reams
Nanci Reaves
Relief United Methodist
Church
Robert Richardson
Richardsville United Methodist
Church
David Riggs
Jane Rilee
Robert Rinehart
River Road United Methodist
Church
Patricia Robey-Weeden
Rocky Mount United Methodist
Women
Rodes United Methodist
Church
Barbara and Skip Ryan

Christopher Ryan
Salem Community Church
Sardis United Methodist
Church
Thomas Saunders
Brenda Scott
Carol Setteducato
David Shackelford
Shady Grove United Methodist
Church
Shady Grove United Methodist
Women
Sydney Shah
Lorraine Shelton
Katherine Shield
Shiloh United Methodist
Women
Madison Showalter
Skipwith United Methodist
Church
Abeer Singhal
Douglas & Peggy Singlemann
Larry Sinsabaugh
Marjorie Smith
Pamela Smith
Tylee Smith
Nancy Smith
Caroline Sponaugle
St. Andrews United Methodist
Church
St. Andrews United Methodist
Men
St. James United Methodist
Church
St. Luke's United Methodist



Impact Report 2024

Men's Fellowship

St. Marks United Methodist Men

Carol Stafford

Mildred Stillman

Mary Lou Stocky

Martha Stokes

T. Stowe

Strasburg United Methodist Men

Studley Ruritan Club

Robert Stutes

Acrecia Sulcer

Mary Suling

Gail Sutcliffe

Mary Swann

Tabernacle United Methodist Church

Technology Assurance Group

Thalia United Methodist Men

Russell Thorne

Jeanne Tillery

Kirk Tower

Towne Bank

Trinity United Methodist Church, King George

Trinity United Methodist Church, Lexington

Trinity United Methodist Church, Smithfield

Trinity United Methodist Men

Trinity United Methodist Men's Club

Judy Turner

United Methodist Women of Wesley UMC

United Women in Faith, First United Methodist Church

Roland Vaughan , Jr.

Virginia Conference United Methodist Men

Virginia Conference United Methodist Women, Coastal Virginia

Wallace Memorial United Methodist Church

Wards Chapel United Methodist Men

Warsaw United Methodist Men

Nancy Weaver

Charlotte Weilacher

Robert Weir

Wesley United Methodist Church

Wesley United Methodist Church Men's Group

Wesley United Methodist Men's Fellowship

West Augusta United Methodist Church

West Point United Methodist Church

Brenda and Joe Williams

Williamsburg United Methodist Women

Reverend Art Wolz , Jr.

Michelle Woodard

Woodland United Methodist Men

Woodland United Methodist Women

Jill Zabel.





Gifts In Honor

Allison Vaughan
Roland Vaughan , Jr.
Bob Tate
Anonymous
Hannen Donor Advised Fund
Charles Clay
Shirley Hicks
Chris Shumaker
Acrecia Sulcer
Daniel Smith
Richard Callis
Edey Shackelford
David Shackelford
Jean Bae
Dr. Young Hoon & Lynn Bae
Jeff Cyr
Meghan Cyr
Jennifer Boyden
Peggy Packard
Jill Conklin
Tony Almond
Jordan
Lebanon United Methodist
Church
Lisa
Patti Graeff
Revs. Jim & Dorothy O'Quinn
and Sarah Faulconer
Peace United Methodist Men
Sara Daugherthy Becker
Diane Becker
Sean Brennan
Donna Beale
Staff at Mary Beth Graff
House
Theresa Gardner Laine
The Bonnie house
Jeanne Tillery
The Leadership Team
Jennifer Perrow
Theresa Laine
Meghan Cyr
Thomas Gardner's Family
Jim Gardner
Tom Saunders
William Hardy
Ron Britt
Tyler Brodsky

Gifts In Memory

Anna
Jennifer Mercer
Bill Horner
Margaret Harris
Bob & Betty Cleveland and
Gene & Dorothy Parkinson
Reverend Cleveland
Bob Tate
Betty Carroll
Samuel Reams
Mary Hall
Emma Fidler
Class of 1948 Highland
Springs High School, Lee
Conner
Brenda Stewart
Linda Porter
Bud Dodson
Cassandra Dodson
Cliff Tiller
Patricia Robey-Weeden
Dennis
Steve Drumheller
Dennis Blanton
Jim Gardner
Kirby Miller
Pamela Smith
Dennis Fairbanks
Janice Fairbanks
Doreen DeVore
Tom DeVore
Grant H Harper
Warren Harper
James E Gardner
Allura Kemick
Janice Tate
Anonymous
Jim McClung
Deborah Miller
Jim Utterback
Kenneth Lawwill
John
Jane Rilee
Jordan Michael Brune
Lee Brune
K. Dane Mills
Patricia Mills
Kathy B Wallace
Kim Conner

Larry
Andrea Lewis
Lisa Williams
L. McClain
Margaret M. Gardner
Allura Kemick
Mr. & Mrs. Russell D.
Aylor
Delmer Aylor
Ronnie Fisher
Shirley Fisher
Brenda & Joe Williams
The Reverend Douglas
Pillow
Richard Hamlin
Tom Mitchell
Lauren Jansen



Michael at the Meadowbrook
house enjoying ice cream at
Brusters



Brian Manwiller Award



The 2024 winner of the Brian Manwiller Award was **Calvary United Methodist Church**.

The Brian Manwiller “In HIS Grip” Award is given to a person or group who has demonstrated outstanding advocacy for people with a developmental disability and volunteerism with Heart Havens.

Calvary United Methodist Church has shown by their actions that everyone is truly welcome at Calvary. The church has been a supporter of Heart Havens for over twenty years and a friend of the Bonnie house in many ways.

They have shown up as volunteers at the home, and provided space for Heart Havens to hold fellowship activities at their church.

Residents feel welcome at Calvary, attending weekly Bible school and services each Sunday. They join the youth for movie nights, and participate in annual church events like the Baked Potato Bar, Pancake Breakfasts and Vacation Bible School. Our residents also volunteer at the church through the food pantry program. Calvary UMC has made Heart Havens part of their community in a varied and meaningful ways.





(above) Charles, Thomas, Barry and Chris at the Mary Beth Graff house in Varina posing with holiday hats.



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